

Connections

A Publication for Employees of the Missouri Department of Transportation

October 17, 2013

Central Office

Districts

Northwest

Northeast

Kansas City

Central

St. Louis

Southwest

Southeast

Archives

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Entire Edition

Two Department Teams Receive Governor's Awards

by Jim Dickson

Two department teams recently received special recognition from Missouri Gov. Jay Nixon at ceremonies Oct. 16 in the Capitol Rotunda. MoDOT's Route 5 Shared Four-Lane project in Camden County took home honors for innovation, while the Customer Service Center Implementation Team was spotlighted for improving customer service. Members of both teams received plaques and attended a reception hosted by the governor.



MHTC Commissioner Bryan Scott, Chief Financial Officer Roberta Broeker, District Engineer Dave Silvester and Deputy Office of Administration Commissioner Renee Slusher congratulate the shared four-lane team (above) and the customer service team (below) during ceremonies in the Capitol Rotunda.



The Shared Four-Lane project provided a safe and less expensive alternative to building a traditional four-lane project. The innovative approach provides a passing lane in at least one direction at all times. This allows motorists to pass another vehicle without driving in an opposing lane of traffic. Team members were Anousone Arounpradith, Henry Bevier, Trent Brooks, Steve Engelbrecht, Geoff Franks, Tyler Goodwyn, Dave Gordon, Jim Hartman, Nicole Hood, Troy Hughes, Josh Kincaid (APAC), Dennis Krenning, Patty Lemongelli, Bob Lynch, Mark Mais, Randy Potts, Melissa Scheperle, Llans Taylor and Mickie Wolfenbarger.

The Customer Service Implementation Team picked up the work from a previous customer service center consolidation team and further developed call distribution processes and information aides for customer service representatives. The team's work resulted in reduced wait time for callers and customer service representatives equipped to answer calls from anywhere in the state. Team members were Melissa Black, Jim Dickson, Bob Edwards, Marie Elliot, Marisa Ellison, Sally Oxenhandler and Nicole Thieret. Several members of the consolidation team also attended the ceremony.

The Governor's Award for Quality and Productivity is an annual program designed to recognize exceptional employee teams in the areas of customer service, innovation, technology and process improvement.

Streamlined Innovations Program Offers More Chances to Cash In

by Jim Dickson

It's time to cash in on your best innovations, and this year it will be easier with more chances to add something to your paycheck. Last year, MoDOT added a second employee challenge to the long-standing Tool and Equipment Challenge. PrOMo Challenge was designed to identify best practice projects, products and processes. While both programs were successful, there were several areas of duplicated effort. Following a series of meetings with district and division coordinators, a PrOMo steering team presented a number of program revisions for the coming year. With several of those revisions patterned after the Tool and Equipment Challenge, Chief Engineer Ed Hassinger proposed the two challenges become one program.



Click above to watch a video highlighting this year's showcase.

"I really want to open up the program to more areas of the department," said Hassinger. "And it's just good business to make this one program." Steering teams from the original two challenges have developed the Innovations Challenge to do just that.

New Categories to Include More Areas

Innovations Challenge will have three categories – tools and equipment, projects and productivity. The tools and equipment category will include items fabricated or modified by MoDOT employees. The projects category will include efforts resulting in exceptional results for transportation users or internal operations. The productivity category will include office and field process, materials and products. Also, for the first time this year, submissions that have been approved as a Solutions at Work best practice within the previous 12 months will be eligible to compete but will have the SAW award amounts subtracted from any Innovations Challenge awards.

Increased First-Round Winners

All seven districts and the Central Office can choose up to six innovations per category as first-round winners. That's a total of 18 per location with the potential of having a statewide total of 144 first-round winners. First-round winners will receive \$75 per person or a maximum of \$450 per team.

Single Evaluation Criteria

All three categories will be evaluated separately during the first round of the Innovations Showcase. However, the same rating scale will be used. That scale is:

- Originality – How new is it to MoDOT?
- Transferability – How likely is it to be used by other areas?
- Conservation of Resources – How much time or money does it save?
- Organizational Impact – How will it impact performance especially our Tangible Results?

More Robust Statewide Evaluation of First-Round Winners

District and Central Office coordinators will complete a survey to narrow the field to a maximum of 60 innovations to compete at the Innovations Showcase. A technical review team for each category will review the survey results and complete a technical evaluation of each first-round winner. Based on the survey results and the technical review, a proposed slate of participants will be developed and discussed with district and division coordinators. The three technical teams will work to balance the showcase participants among the three categories.

Streamlined Showcase Judging

All showcase judging will occur from 2-5 p.m. the day prior to the spring maintenance and program delivery meeting in April. The tool and equipment category will continue to be evaluated by district maintenance experts with a final review by the technical review team. The project and productivity categories will use separate judging teams comprised of one member of the Executive Team, one division engineer/director and two district engineers.



Visitors to last year's Innovations Showcase had an opportunity to discuss innovations one-on-one with the innovators.

Judges will receive a copy of the results of the consensus evaluation between the technical reviews and the district/division coordinators. The individual judges scores will be tallied by the technical review team for each category with the top four scoring innovations named showcase winners. The technical review team can identify as many as two statewide best practices for its category. Showcase winners will receive \$425 per person or a maximum of \$1,550 per team. The statewide best practices will receive an extra \$10,000 for the district or division budget.

New People's Choice Award

Each visitor to the Innovations Showcase will receive a ticket to vote for their favorite innovation. A collection container will be placed on the table for each showcase participant. Voting will end at 11 a.m. to allow the tickets to be counted or weighed. The winning innovation will receive a traveling trophy.

What are you waiting for? First-round competitions end in December. You can get an entry form and more details on the program from the Innovations Challenge website at <http://wwwi/intranet/cr/SolutionsAtWork/Innovations.htm> (link works for active employees only).

Team Talk

by Roberta Broeker

Hello Team MoDOT! Do you remember report card day when you were in school? To be honest, I was in the brainiac nerd club, so I always looked forward to getting mine. I also enjoyed edging out my younger brother in the "who's better" competition. Still, waiting for grades could be a stressful time, and we've been experiencing that at MoDOT as we waited for the results of our annual Report Card from Missourians. During August, Missouri citizens were asked to rate MoDOT in several critical areas. The results from that survey are in, and there's no stress opening this report card because Missourians say you are doing a GREAT JOB!

Missourians across the state continue to say they are satisfied with the overall job MoDOT is doing. Our overall customer satisfaction remains at 85 percent for the second straight year. And a record 32 percent said they were very satisfied. What a great report card for Team MoDOT!

You don't get numbers like that by accident. Each and every MoDOT employee has to do his or her part for us to score so well with our customers. Whether you push snow or you push paper, it's our combined efforts that are keeping these satisfaction numbers so high.

Another part of our report card that makes me proud is the 87 percent of Missourians who say they trust us to keep our commitments. Maintaining trust with our customers will be critical in working to solve our funding problems. In fact, 59 percent of Missourians told us they thought MoDOT's funding should be increased. Missourians didn't have a favorite way to pay for increased transportation funding, but a transportation sales tax did gain more interest this year.

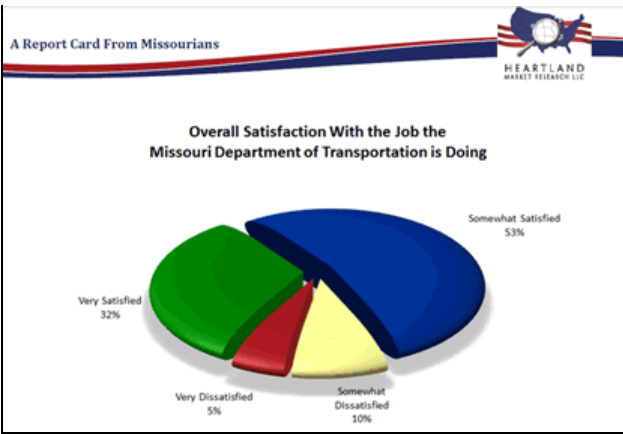
And what's a report card without some areas to improve? Overall, Missourians said we can improve their satisfaction by focusing on keeping bridges, major highways and other roads in good condition. Sound familiar? It should, because that's similar to what we heard during public outreach for our long-range transportation plan.

What does all this tell us? I think it says our message is sinking in. For the past three years, we've been telling our customers and partners we're doing the best we can with the funds we have but won't be able to keep up in the future. The report card proves the message has been received, and Missourians agree we are doing a great job with insufficient resources. And that's not me putting a spin on the survey results. The researchers we hired to do the survey say "overall satisfaction remains at a record high" but "Missourians are showing increased concern about MoDOT's ability to meet their transportation needs." The researchers say the most likely explanation for that is "public awareness of the massive funding cuts MoDOT has experienced."

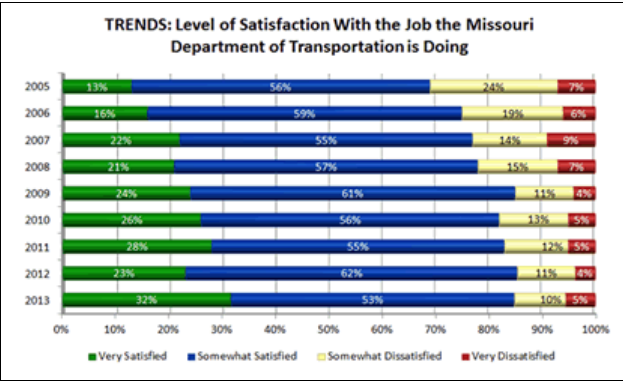
I know none of us are satisfied with our current funding, but your hard work has placed us well for the future. Missourians are confident we can do a great job with any increased funding they send our way. I'm proud of our report card, and I bet other DOTs and state agencies envy our reputation.

Thanks for making us look so good, and thanks for being part of Team MoDOT!

PS – If you'd like to read YOUR report card, go to MoDOT's Innovation Library at <http://www.modot.org/services/OR/byDate.htm>. The report is thick but has lots of charts and graphs that make it not too tough a read.



This graph, taken from the Report Card, shows that 85 percent of customers are satisfied or very satisfied with the job MoDOT is going.



This graph, taken from the report card, shows the percent of customers who said they were very satisfied with the job MoDOT is doing is the highest level since we began surveying customers in 2005.

A Comprehensive Approach to Safety

by Tammy Wallace

Many initiatives have been developed over the last couple of years that have helped MoDOT become an organization highly focused on safety. All have made an impact to keep employees and customers safe. The most recent, an online comprehensive safety site, is no exception.



Several months ago, a statewide team began wading through the extensive safety documentation housed in many locations and in many forms to develop an online one-stop shop for all safety-related information. The criteria for this one-stop shop was to be convenient, user friendly, simple and easy to understand, and of course, comprehensive.

The five safety messages were the foundation for organizing the information and developing the online site. Once the Comprehensive Safety Program Site was in draft form, a focus group of employees from various divisions around the state had the opportunity to take it for a test spin.

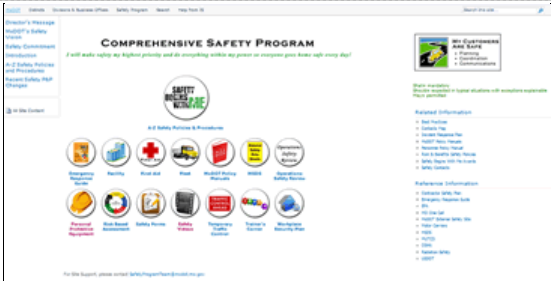
"We used a focus group of statewide employees to test the functionality of the CSP site," said Chris Rutledge, assistant district engineer and team leader. "The response was overwhelmingly positive, they loved it!"

The new CSP site launched Oct. 1 and is ready and waiting for employees. Now, any safety-related information needed, whether policy details, training, safety contacts or anything else, is all in one convenient location.

You can access the site from your computer, and in the near future from a

MoDOT smartphone or iPad, giving employees access to safety information 24/7, no matter where they are - <http://sharepoint/safety/csp/default.aspx> (link works for active employees only).

Although the CSP site is launched, more great things are yet to come. A team of employees will spend the next several months rewriting all safety policies and procedures.



“It’s important that we review and revise our current safety policies and procedures to ensure they are consistent and align with our safety commitments.” said one of the team’s sponsors, Risk and Benefits Director Jeff Padgett.



“The goal is to make each policy as simple and easy-to-understand as possible.” As each policy is rewritten it will be posted to the CSP site.

This online comprehensive safety site is the latest and greatest tool in our toolbox that will help keep everyone safe.

Web Access Now Available

by Kellen Burns



Microsoft®

Outlook® 2010

MIGRATION ORDER:

Information Systems

Central District

Northwest District

Maintenance

Traffic and Highway Safety

Northeast District

Motor Carrier Services

Kansas City District

General Services

Southwest District

Southeast District

St. Louis District

Audits and Investigations

Risk and Benefits Management

Customer Relations

Governmental Relations

Construction and Materials

Human Resources

Financial Services

Multimodal Operations

Chief Counsel’s Office

External Civil Rights

Equal Opportunity and Diversity

Retirement

Transportation Planning

Commission Secretary’s Office

Director’s Office

Bridge

Design

The migration to Microsoft Outlook continues to move forward at Central District and is nearing its completion. This week we’re focusing on the conversion of archived emails. It harder to see the actual progress of this portion of the project, but huge volumes of data are being processed and converted.

Once your migration is complete you’ll notice like Lotus Notes, Microsoft Outlook offers a webmail option that will allow you to login to your email account via your web browser. The webmail option is located under the Quick Link menu on the [MoDOT Intranet Homepage](#). Web access can also be accessed directly at: <https://webmail.modot.mo.gov/owa/>.

Want a step-by-step guide to configuring certain aspects of your new email? Check out our how-to guides on the [training site](#).

If you have you any questions about Outlook please check out our [FAQs](#) as new things are added frequently. Thank you for your continued support.

Experiencing migration-related issues? Submit them to the [HelpDesk!](#)

(links work for active employees only).

Well on the Way to 100 Percent CPR and First Aid Goal

by Tammy Wallace

Last spring, MoDOT’s Senior Management Team discussed the benefits of employees being trained in CPR and First Aid. Recognizing this training fits right in with working safely every day, they agreed to set a goal to have 100 percent of employees trained in CPR and First Aid. At that time, only 54 percent of our workforce had received the training.

Since then, district and division employees who are certified CPR and First Aid volunteer

trainers have been conducting classes left and right, and employees are answering the call. As of Sept. 30, we have 4402 employees, or 87 percent of our workforce trained in these life saving techniques. And, it's not over yet; additional classes are scheduled throughout the remainder of the year with the intention of meeting that 100 percent goal.

"This has been a big undertaking for our trainers and employees," said Risk and Benefits Director Jeff Padgett. "We can't thank our trainers enough for the time they have devoted and to all employees for understanding the importance of the training and for their participation."

CPR and First Aid training gives us knowledge to help each other when needed. If you haven't signed up for a class, please do so and help us reach the 100 percent goal.

Have you seen the employee testimonial on how CPR training helped Chris Zurn save the life of his son? It's worth a look - [Safety is My Story](#).



CPR Instructor Tamara Pitts (right) works with Missy Wilbers to demonstrate the Automated External Defibrillator.

It's the Little Things

Tips to Providing Outstanding Customer Service

Computer Applications an Asset for Good Customer Service

By Teri Zeiger



Teri Zeiger is a Senior Customer Service Representative in the Northeast District.

As a customer service representative, I have the opportunity to talk to callers all over the state as well as out of state. In the past, I mainly talked with customers regarding activities in the northeast region. But with the implementation of the bucket system, now customer service reps take calls outside of their district every day. Thanks to the help of new internet based tools, we are able to efficiently help our customers, even when they are calling from another part of the state.

Traveler Information Map - The Traveler Information Map is perhaps the most used application by customer service reps and the general public alike, because you can determine activities or incidents currently taking place on a given roadway, as well as future work, emergency closures or traffic slowdowns. During winter operations, it is used constantly to determine if there is snow or ice on a specific roadway.
[Travler Information Map](#)

Contacts Map - Another tool highly used and appreciated by customer service reps is the Contacts Map. This is an interactive map used by the reps to get employee contact information for any area in the state. This tool provides contact information fast, so the customer's question or concern can be addressed by the appropriate person quickly, saving reps time and frustration. [Contact Map](#) (*link works for active employees only*).

Sametime Contacts (Lync for Microsoft Outlook users) - There are specific instances when customer service reps need to communicate with reps in another district, and that's where the Sametime Contacts tool comes in handy. Typically, if you receive a call from out of your district it's because those district reps were busy with other customers and not able to take the call. Sending a "pop up" Sametime message gets the district reps attention for a quick customer response.

These tools are some of the little things that help our customer service reps provide outstanding customer service. These tools can also be used by all employees.

Catch Up With the EAC



The EAC has a few new members on board. The committee wants to remind you who your local representatives are in the districts and central office. These individual are here to represent you, so please talk with them about any issues or concerns you have.

Be sure to check the EAC website and watch Connections for links to meeting minutes and other information - <http://www.intranet/eac>.

Your EAC Representatives

Leadership
Matt Sonner, Chair
Jeff Leible, Vice Chair

Kansas City District
Brandon Cracraft – Sr. Const. Inspector
Tim Hibdon – Sr. Maint. Worker

Southwest District
Jason Grant – Sr. Maint. Worker
Rodney Fuller – Sr. Maint. Worker

Amber Dydell, Secretary Sarah Marino, Assistant Secretary	Travis Teter – Maint. Crew Leader	Chris Stephens – Sr. Procurement Agent
Northwest District Matt Sonner – Facilities Op. Supervisor Amber Dydell – Sr. Office Assistant Rodney Welch – Maint. Supervisor Rodney Wright – Sr. Maint. Worker	Central District Joe Schmidt – Sr. Maint. Worker Beth Humphrey – Sr. Maint. Worker Karyn Veltrop – Sr. Financial Services Tech.	Southeast District Michael Roberts – Sr. Facilities Ops. Specialist Sandy Taurone – Sr. Maint. Tech. Jeff Leible – Maint. Supervisor
Northeast District Jackie Bordeleau – Sr. Const. Inspector Sarah Marino – Sr. General Services Tech. Damon LaFaver – Sr. Information Tech.	St. Louis District Shaunda White – Executive Assistant Cindy Farrar – Inter. Construction Inspector James Feeney – Maint. Crew Leader	Central Office Randy Kelley –Sr. General Services Tech. Kim Russell – Motor Carrier Project Mgr. Brenda Wells – MCS System & Training Analyst
		EAC Liaison Rudy Nickens – Equal Opportunity & Diversity Director

Upcoming EAC Meeting Dates

Oct. 28 – 29	March 24 – 25
Nov. 18 – 19 (moved due to Thanksgiving)	April 28 – 29
Jan. 27 – 28	May 19 – 20 (moved due to Memorial Day)
Feb. 24 – 25	June 23 – 24

Fatality Update



What's Happening



Chat With the Chief
Remember to check out Chief Engineer Ed Hassinger's blog post and see Ed's comments on the Innovations Challenge - [Chat with the Chief](#).



Win a MoDOT Centennial T-shirt
Congratulations to Central Office employee Brandon Denkler and Carole Hopkins of Central Office for earning MoDOT Centennial T-shirts by knowing that the 47th General Assembly created the Missouri Highway Department.

Missourians can speak to MoDOT anytime by calling 1-888 ASK MoDOT. When did former Chief Engineer Joe Mickes announce MoDOT's one-stop approach to customer service?

- 2003
 - 1976
- 1996
 - 1990



Click left to enter online or fax your answer, name and phone number to (573) 526-4859 by Friday, Oct. 25 for a shot at the next t-shirt give away (*link works for active employees only*).

October Retirements

- Robert L. Gillaspie - KC - 32 years
Joyce M. Blackey - SL - 26 years
Larry S. Nicholson - SE - 28 years
- Michael R. Govro - SE - 20 years
Jacqueline S. Holzbierlein - CO - 31 years
Stephen R. Spradlin - CO - 23 years
- George J. Kopp - CO - 30 years
Shelley Cooper - CO - 16 years
Beverly S. Thoenen - CO - 18 years

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Customer Relations - MoDOT
P.O. Box 270, Jefferson City, MO 65102
573.751.2840 / www.modot.org

Editor: Tammy Wallace

Comments & Suggestions

We would like to hear from you. Send comments and suggestions to Tammy Wallace at Tammy.Wallace@modot.mo.gov.

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Our mission is to provide a world-class transportation experience that delights our customers and promotes a prosperous Missouri.

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Central Office

Motor Carrier Services to Move From Leased Facility

by Laura Seabaugh

Next year, Motor Carrier Services will move from the leased Creek Trail building to our MoDOT-owned building at 830 MoDOT Drive, saving the department thousands of dollars in lease payments.



Next year, MoDOT's last division housed at 1320 Creek Trail Drive will move, ending the lease at this facility.

department updated throughout the process.

The General Services division negotiated with the landlord at Creek Trail to find a way for MCS to move before the lease expires in November 2014. A new tenant planned to move into the building by Dec. 31 of this year, but because that coincides with Motor Carrier's busiest season, a move during that time would put a strain on both MCS and its customers.

Fortunately, General Services was able to strike a deal with the landlord for the new tenant to move in during October. To accommodate the new tenant, MCS will be sharing building space and, in return, be able to delay the move from the busy season to sometime later in 2014. This compromise will save in lease payments and give General Services more time to remodel the new space in preparation for MCS to move.

The Motor Carrier Services team expects minimal disturbance during the move, and will keep the

Fun on the Charitable Campaign Trail



All in good fun! Jay Whaley, transportation management system administer, takes one for the team.

As part of the 2014 MSECC fundraising events, Transportation Planning hosted a penny war in their division. Competition was fierce and a grand total of \$791.48 was raised during the week for the campaign.

The winning team had a pizza party and selected a supervisor to receive a pie in the face. The team also determined which charities would benefit from the proceeds.

Jay Whaley was the lucky nominee to take one for the team, and Bertha Lee-Williams the lucky person elected to throw the pie.

That's One Big Burger

The Black Market Burger Company brought their burger



A beautiful day in the neighborhood for a burger. Traffic and Highway Safety's Jon Nelson gives a big thumbs up to the fundraiser.

truck to Central Office last week to raise money for the Charitable Campaign.

In all, 46 truck bucks were sold, netting \$69 for the campaign.



Keep your eyes peeled and your ears opened for upcoming events, and check the [Events Calendar](#) daily to see all the opportunities the committee has planned (*link works for active employees only*).

What's Happening at Central Office

Flu Shots Coming

Flu shots are coming to Central Office. Employees wishing to receive the vaccine can sign up using the sharepoint site – [flu shots](#) (*link works for active employees only*).

To sign up, select the location, date and time that's best for you. For privacy, your name will show as XXXXXX, so be sure to note when you have signed up before leaving the site.

- All employees can participate.
- Employees covered by our medical insurance must present their insurance card to receive the vaccine. Coventry, our insurance provider, will be billed directly and the cost will be paid at 100 percent.
- Employees without cards will pay \$26 to receive the vaccine and then submit a claim form for reimbursement.
- Employees not covered by our medical insurance will pay \$26 to receive the vaccine.
- Employees without cards or not covered by our insurance must pay at the time they receive the vaccine. Cash or checks will be accepted.
- A consent form must be completed before receiving the vaccine (provided at each location).
- [Flu FAQ's](#)

Date	Location	Conference Room	Time
10/28/13	830 MoDOT Drive	Gold Room	8 a.m. – 12 p.m.
10/28/13	105 West Capitol Ave.	Room 103	1 p.m. – 4 p.m.
10/29/13	1617 Missouri Blvd.	2nd Floor Conf. Room	12 p.m. – 3 p.m.
10/31/13	601 West Main	Training Room B	9 a.m. – 12 p.m.



Marlo Goldstein Hode from the University of Missouri leads the interactive exercise.

Interactive Workshop on Diversity and Inclusion

Twenty employees attended the interactive diversity workshop last week. The workshop defined the different dimensions of diversity and how inclusion fits into the picture.

One of the interactive components consisted on discovering our individual identity "lens" through which we view others, and the importance of recognizing that as we see through our lens, others view us through their own lens and the two pictures don't always match up.

Another exercise focused on identity mapping, and identifying our given, chosen, and core values and how these values shape the way we view people, situations, and words. Overall, participants walked away with a better understanding of their own areas of diversity and recognizing how Inclusion plays out in the workplace.



Helpful Information Posted on MeeZone Blog

Nearly 70 employees from around the state attended the recent lunch and learn on the 10 Signs of Alzheimer's Disease.

If you weren't able to attend the workshop, details on the 10 signs can be found on the MeeZone blog - [MeeZone](#)

Missouri State Employees Blood Donation
SAVING LIVES IS AS EASY AS PIE

With Thanksgiving almost here, the American Red Cross wants to remind state employees that if you are in good health, be thankful. There are countless hospital patients who are striving for good health over the Thanksgiving holiday. Your blood donation could mean the difference between life and death for these patients.

Please consider giving blood. Your one donation has the potential to save up to three lives. You can be thankful for your ability to give blood; and the patients you help will be thankful, too.



November opportunities:

- Nov. 5 – 10 a.m. to 2 p.m.**
State Capital - 2nd Floor Rotunda
- Nov. 12 and 13 – 9 a.m. to 3 p.m.**
Truman Building - 4th Floor Auditorium
- Nov. 15 – 10 a.m. to 3 p.m.**
St. Joseph Cathedral - Undercroft
- Nov. 19 – 9 a.m. to 1 p.m.**
Truman Building - 4th Floor Auditorium

Make an appointment by visiting www.redcrossblood.org and enter sponsor code: MOState.

For additional questions, please contact Amanda Schlottach amanda.schlottach@redcross.org

QUESTIONS:

For eligibility questions call the Red Cross at (866) 236-3276 or visit the Red Cross [website](#).

PREPARE:

By following a few [recommendations](#) before, during and after your blood donation can help you make your donation experience as safe, successful and pleasant as possible.

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Northwest District

Old Amelia Earhart Memorial Bridge Now a Memory



Click the image above to view a video of the blast.

Travelers and residents on both sides of the river watched anxiously and followed the construction progress both in person and online since the project began in 2009, so it was no surprise that many brought out lawn chairs and sat in the designated safe zone with their children and grandchildren to watch the demolition of a piece of history. Members of the media had reporters on the ground and news helicopters in the air to capture the moment and the reaction of the crowd.

At about 9:10 a.m., Wednesday, Oct. 9, the countdown could be heard over law enforcement radios. The "fire in the hole" call was given and explosives lit up the old Amelia Earhart Memorial Bridge on U.S. Hwy 59.

The old bridge, built in 1938, connected Winthrop, Mo. with Atchison, Kan. and was too narrow to handle today's larger loads. The new bridge, constructed alongside the old bridge, opened in 2012.

Travelers and residents on both sides of the river watched anxiously and followed the construction progress both in person and online since the project began in 2009, so it was no surprise that many brought out lawn

chairs and sat in the designated safe zone with their children and grandchildren to watch the demolition of a piece of history. Members of the media had reporters on the ground and news helicopters in the air to capture the moment and the reaction of the crowd.

After the blast, contracted demolition crews from Omega Demolition Corporation of Elgin, Ill., along with their subcontractors, had 48 hours to remove the debris from the water, using a large crane on a barge in the river.

Many of the local residents could be heard commenting that it was louder and more exciting than they thought it was going to be and how much it has already changed the skyline of the area.



The charges ignited along the length of the old bridge.



As the bridge began to fall, the center support tilted towards the west.



Assistant District Construction and Materials Engineer Austin Hibler, District Final Plans and Reports Processor Nathan King, and NE Kansas Public Affairs Manager for KDOT Kimberly Qualls all jumped on social media sites after the blast to share pictures and video of the historic moment.



Large pieces of the bridge can be seen in the waters of the Missouri river, just under the new bridge. The railroad bridge is in the foreground.

Director Nichols Speaks To St. Joseph Chamber Members



Before presenting to the group, Director Dave Nichols sat with City of St. Joseph Director of Public Works & Transportation Jody Carlson, Northwest District Engineer Don Wichern and former Missouri Highways and Transportation Commissioner Dave Gach.



Director Dave Nichols gave a presentation to members of the St. Joseph Chamber of Commerce at the St. Joe Rising breakfast event held Friday, Oct. 11 in St. Joseph, Mo. He spoke about where the department has been in recent months, transportation funding, how transportation affects local communities' economic development and MoDOT's long range transportation plan.



After his main presentation, Director Nichols took questions from the crowd, including this one from Chamber President and CEO Pat Lilly.



Several members of the Chamber took the opportunity to speak to Director Nichols one-on-one.

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29 Culverts on a 12-mile Road...DONE!

Have you ever thought about how many culverts there are on any given road? For the last two weeks, Warrenton maintenance crews took on the task of replacing all of them on Route U. Assistant Supervisor Danny Duke led the crews and said there are 29 culverts on this 12 mile road in Warren County, and they are finishing up this week. The culverts were anywhere from 40 - 45 feet long, and it takes about 2 1/2 hours per pipe to pull one up, put one in and get it where someone can drive over it if they have to.

"Some of these pipes have been in here for 60 years and when they came out of the ground they were just rust...they basically disintegrated," Danny said. "A lot of preparation in the way of communication went into the plan, especially with schools and emergency services, in addition to all the public notifications," Danny explained. "We've accommodated everyone to the best of our ability." "For the most part, our customers have been really good about the inconvenience, especially when we tell them the road will be resurfaced next year and we're doing this in preparation," he added.



Warrenton maintenance crews replaced 29 culverts on Route U, a 12-mile curvy, hilly minor road in Warren County. The road was closed at each culvert, yet crews accommodated emergency responders, schools and area residents by preparing them for the closures ahead of time.

"We had a well-designed planned and the crews have executed it to a tee," he said, and added he wanted to thank our crews for getting this done on time and with minimal impact to the public.

Around the District...



Macon Mayor Dale Bagley enthusiastically cuts the ribbon for signifying the completion of the runway expansion project at the Macon Regional Airport.

MoDOT and local businesses held a brief ribbon cutting at US 63 and Admire Evergreen near Kirksville last week to celebrate the construction of a median



crossover at that location. This new crossover will accommodate emergency vehicles.



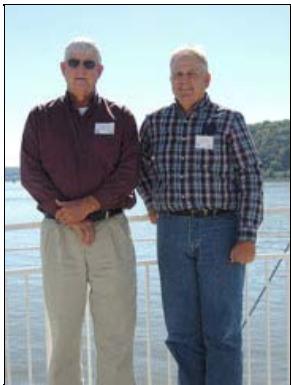
MoDOT NE District Engineer Paula Gough and Mayor Roy Hark were two dignitaries who cut the ribbon strung across Highway 79 south of Hannibal to officially dedicate the bicycle lanes that were part of a major resurfacing project this summer.

A beautiful day for a ride...

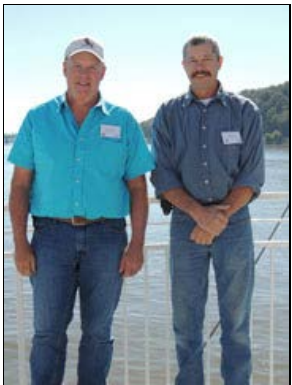
The Highway 79 Color Ride & Bike Lanes Dedication was held last Saturday at Sawyer's Creek just south of Hannibal to celebrate the completion of a major resurfacing project that included bicycle lanes. More than 40 riders, runners and walkers showed up for the event, which was planned, coordinated and executed by a local committee. The local Chamber of Commerce, visitor's and convention bureau, as well as the City of Hannibal, were represented as Paula Gough, district engineer, emceed the event. The Hannibal Clinic distributed free water bottles to participants.

A ride on the riverboat...

The NE District held its long-term service awards on the Mark Twain Riverboat in Hannibal on a beautiful day last week. Jay Wunderlich, director of governmental relations, was the guest speaker, and he shared stories about his dad working for MoDOT as a maintenance worker several years ago. Kevin James emceed the event, indicating there were 635 hours of combined service provided by these employees. Special thanks to Donna Skeen, a 20-year service award recipient, who coordinates the event for the district each year!



Lambert "George" Gruenloh and Ronnie Freese are the 40- year recipients.



Danny Wheeler and Johnnie Parks are the 35-year recipients.



David Powell and John Morris are the 30-year recipients.



Carla Howard, Rick Domzalski, and Teresa Farmer are 25-year recipients. Not pictured are Roy Hogsett and Ron Watts.



20-year recipients are (back) Donna Skeen, Lincoln Keen, Shawn Parrish, Jim Carriker, Terry Burris, Travis Wombwell, Randy Inlow, Danny Behl. (front) Pam Mettes, Jennifer Butner, Beth Brown, Tanya Dauma and Becky Novinger. Not pictured are Jeff Gander and Steven Pike.

For more info

Marisa Brown-Ellison
Customer Relations Manager
Northeast District
573.248.2502
Marisa.Ellison@modot.mo.gov

1711 S. Highway 61
Hannibal, MO 63401

Comments & Suggestions

We would like to hear from you. Send comments and suggestions to Tammy Wallace at Tammy.Wallace@modot.mo.gov.

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Kansas City District

Trinkets and Toys Raise Alert Levels on Kansas City Area Bridge

What’s so scary about bracelets and bouncy balls? When they are hidden in a cleverly disguised geocache on the side of a public bridge...lots.

Recently MoDOT bridge crews performing routine inspections on the Route 152 Platte Purchase bridge were startled to find a suspicious grey, cylindrical device with a bright green cord lodged against a portion of the structure. With safety first on their mind, they quickly closed the bridge to traffic and called in the Kansas City Police Department bomb squad.

Several hours later, the “bomb” was opened and the bouncy ball and Toy Story ring inside were revealed. The suspicious device turned out to be a geocache. Geocaching is an outdoor activity in which the participants use global coordinates to hide and seek containers, called "geocaches" or "caches," filled with trinkets. They are hidden all over the world for any geocaching aficionado with the right coordinates to find.

“We support any fun, family events you can do outdoors, but using the sides, underneath or surface of transportation structures are not the safest options for hiding and seeking something like this,” said Kansas City District Engineer Dan Niec. “Safety for everyone on our transportation system is a priority and any road, bridge or train track is just not an ideal choice.”

This cache is now out of commission. Once the bomb squad had diffused the cache crews quickly finished surveying the bridge and reopened it to the public a few hours after the scare.



MoDOT bridge crews performing routine inspections on the Route 152 Platte Purchase bridge were startled to find a suspicious grey, cylindrical device with a bright green cord, which turned out to be a geocache.

MoDOT Invites Grain Valley Residents to Learn About Future Project



More than 40 local citizens from Grain Valley stopped by a public hearing to discuss the next big project for the city.

On Thursday, Oct. 3, more than 40 local citizens from Grain Valley stopped by the Grain Valley Community Center to meet with MoDOT and Grain Valley officials to discuss the next big project for the city – widening Route AA. Residents milled through the open-house style meeting to review project plans and ask questions.

An approximately \$3 million cost share between the city and MoDOT, this work will continue to elevate the city roadway system to handle more citizens traveling into town. This project is a continuation of work begun last year to upgrade the interchange at I-70 and Route AA which is on schedule to complete this year.



The Kansas City Traffic Department participated in the recent Missouri Maverick's Fan Fest. In addition to safety materials, they encouraged fans to sign a pledge to never text and drive.



District Maintenance Engineer Jesse Skinner recently talked with the Our Lady of Presentation robotics club about some of the many ways weather impacts our work.



MoDOT Kansas City will host six employee meetings throughout the district this month, topics include wellness, Missouri State Employees Charitable Campaign, Winter Operations, Innovations Challenge and employee recognition.



As part of the employee meetings this month, attendees could guess the weight of the over-sized pumpkin on the front table to win great prizes.

For more info

Melissa Black
Customer Relations Manager,
Missouri Department of Transportation
Melissa.Black@modot.mo.gov
P: (816) 607-2027
F: (816) 365-0860

600 NE Colbern Road
Lee's Summit, MO 64086

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Central Missouri's First Diverging Diamond Interchange Now Open

Central Missouri's first diverging diamond interchange opened to traffic Sunday at Route 740 (Stadium Boulevard) and Interstate 70 in Columbia.

The new interchange will reduce congestion by more efficiently handling Stadium Boulevard's large volumes of traffic. In addition, the interchange will make travel in the area safer by allowing free left turns for motorists. These free left turns keep vehicles from crossing opposing traffic, thereby reducing the chances of a collision.

The interchange is a part of a \$12.8 million cost-sharing project to improve Route 740 (Stadium Boulevard) and surrounding city streets that tie into the interchange. The project was funded by an agreement between MoDOT, the City of Columbia and three transportation development districts.

Now that the diverging diamond interchange is open, a major component of the I-70/Stadium Boulevard highway construction project will be complete. However, a great deal of work remains, including the widening of Stadium Boulevard from Interstate 70 to south of Broadway. The entire project is scheduled for completion in winter of 2014.



U.S. Route 63 in Vienna to be named the Leona Williams Highway

The stretch of U.S. Route 63 that runs through Vienna, Mo., will be named the Leona Williams Highway on Oct. 20 in honor of the country music entertainer who was born and raised in Vienna.

Williams said she was honored to receive the recognition.

"I don't know the right words to say," Williams said. "I'm honored and thankful."

She added: "I've worked hard enough to have a lot of things, but I never dreamed I'd have a highway named after me. I want to credit my family and friends and the folks in Vienna for this honor."

Active in her family's band since childhood, Williams landed her first radio show, "Leona Sings" on KWOS Radio in Jefferson City at



the age of 15. Later, she worked as a bass guitarist and backing vocalist in Loretta Lynn's road band. By 1968, Leona was recording for Hickory Records, where she released several singles, including: "Once More" and "Country Girl with Hot Pants On."

Country music stars Willie Nelson and Leona Williams pose together earlier in their careers.

In 1976, she recorded the album *San Quentin's First Lady* for MCA Records, which was the first country album recorded by a female artist inside a prison. She joined Merle Haggard's road band in the mid-1970s, where she wrote two of Haggard's No. 1 hits, "Someday When Things Are Good," and "You Take Me For Granted." In 1978, the two charted in the country Top Ten with the song, "The Bull and the Beaver."

She also wrote "Dallas" for Connie Smith and "Get Whatcha Got And Go" for Loretta Lynn. She recorded two more singles for Elektra Records in 1981, and charted another duet with Haggard titled, "We're Strangers Again."

In 1999, she was inducted into the Country Music Association of Texas Hall of Fame. She was honored with the prestigious George D. Hay Award in 2002 and was also inducted into the Missouri Country Music Hall of Fame. In 2011, Leona received the Entertainer of the Year Award by Reunion of Professional Entertainers. For the better part of the last decade, she has been headlining some of Branson's most successful shows.

For more information on Leona, including a complete biography and other interesting items, please check out her website at www.leonawilliams.com.

Innovative Surface Treatments Give Route 54 Travelers More Traction

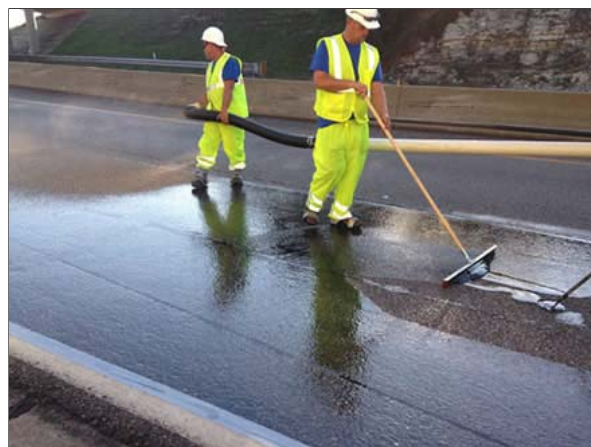
Application of an innovative pavement treatment designed to help keep motorists safer Route 54 at Madison Street in Jefferson City is complete. The pavement treatment, called High Friction Surface Treatment, helps provide drivers more traction when driving in the rain, ice and snow.

A portion of the funding for the pavement application was provided by the *Highways for LIFE* grant from the Federal Highway Administration. The grants are designed to fund innovative highway and bridge projects that improve safety, create jobs and enhance the quality of the nation's transportation infrastructure. Missouri is one of 13 states to receive such grant funding.

See the photos below for a look at how the treatment is applied.



Workers apply High Friction Surface treatment to the roadway at Highway 54 and Madison Street in Jefferson City.



Workers spread High Friction Surface Treatment over the roadway at Highway 54 and Madison Street in Jefferson City.



Highway 54 East at Madison Street in Jefferson City after receiving the High Friction Surface Treatment.

Barrel Bob's Travels



Barrel Bob takes a break from reminding drivers not to barrel through work zones as he makes the move from Rolla to Columbia for the Stadium Boulevard and I-70 Diverging Diamond Interchange opening.

Ribbon Cutting for Route 5 Bridges



State and local officials prepare to cut the ribbon to open the Route 5 bridges in Evergreen on Oct. 15. The bridges are located over the Osage Fork of the Gasconade River in Laclede County.

For more info

Sally Oxenhandler
Customer Relations Manager
Central District
573-522-3375
Sally.Oxenhandler@modot.mo.gov

1511 Missouri Boulevard
P.O. Box 718
Jefferson City, MO 65102

Comments & Suggestions

We would like to hear from you. Send comments and suggestions to Tammy Wallace at Tammy.Wallace@modot.mo.gov.

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St. Louis Affinity Groups Make MoDOT Diverse

by Shaunda White

This month MoDOT is creating awareness for some of its affinity groups such as: The Voice of St Louis, Diversity & Inclusion Team and the Military Veteran Employee Group.



The Voice of St. Louis Food Drive received more than one ton of food for the local food pantries in June.

The Voice of St. Louis, a local sub-committee for the Statewide EAC, consists of 25 members who meet once a month to discuss personal employee concerns regarding MoDOT policies and procedures. The overall goal of the group is to enhance an enjoyable work environment for district employees while embracing cultural diversity. This group also reviews standard practices and diligently works on ways to improve communication for district employees as a whole.

The Voice of St. Louis also engages in community events. Some of the events this group has orchestrated this year are: St. Patrick's Day Parade, Annual Food Drive, Charitable Softball Games, and Remembrance Day.

Recruitment for the new term, which begins in November, is taking place throughout the month of October. If you would like to become a member you can contact the team leader, Nicholas Correnti at 314.453.5062.

A major goal for the Diversity and Inclusion Team is to educate and motivate employees to take leadership and ownership in diversity. This group is working to ensure that MoDOT is creating an environment that invites participation, encourages mutual respect and sensitivity for everyone. The Diversity and Inclusion team has given presentations at fall meetings and also conducted quarterly training/workshops to increase employee's perspectives of diversity and inclusion. Henry Woods, Steven Butler and Carlos Fowler are the local representatives to contact for additional information.

The Military Veteran Employees Group is dedicated to improving general understanding about the military culture and facilitating support for deployed employees during and after military service. The overall goal is to promote a culture where MoDOT continues to support and enhance the military community and environment. If you would like more information about this group, you can contact Joe Anderson, at 314.842.2174.

District Fall Meetings Theme is Celebrating A Century

by Shaunda White



MoDOT employees (Left to Right) Mike Fogg, Mike Catchings, Larry Brooks get information about TEAM from Wendy Brooks (seated)

This year the St. Louis District is hosting its annual fall meetings with the theme "Celebrating A Century."

The first fall meeting was held on Oct. 9. Many employees expressed it was an excellent opportunity for receiving pertinent information.

In addition to the general session on MoDOT funding and history, employees have breakout sessions for safety presentations, diversity training, benefit changes, flu shots, deferred comp, and charitable campaigns.

This year, the meetings were combined into just three dates as apposed to approximately seven the previous years. Since the meetings are much larger, they are held from 8:30 a.m. to 3:30 p.m. The next meeting is scheduled for Oct. 21

and the final meeting will be held on Oct. 22.

Former Congressman William "Bill" Clay, Sr. Honored at Bridge Naming Ceremony

by Marie Elliott

Family, friends and supporters of long-time congressman William Lacy "Bill" Clay, Sr., gathered on Oct. 7 to rename a local bridge in his honor.

The Missouri portion of I-55, I-64 and I-70 over the Mississippi River between downtown and southwestern Illinois, is commonly called the Poplar Street Bridge, and will be renamed for him.

Clay served as congressman from Missouri's First District for more than 32 years. He was an advocate for environmentalism, labor issues and social justice. He retired from the House in 2000 and was succeeded by his son, Congressman William "Lacy" Clay, Jr.

A ceremony renaming this stretch of roadway and unveiling of the signs in his honor was held on Oct. 7 at 10 a.m. at Clyde Cahill Memorial Park, 111 South 10th Street, across from the Thomas Eagleton Federal Courthouse.



Congressman William "Lacy" Clay Jr., left, and Congressman William "Bill" Clay Sr., unveil the sign officially renaming the Poplar Street Bridge in St. Louis City as the "Congressman William L. Clay Sr. Bridge." The Missouri legislature gave the PSB the new designation during its 2013 session.

Sign crews from the MoDOT installed the signs on Tuesday, Oct. 8.

For more info

Marie Elliott
Customer Relations Manager

Comments & Suggestions

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SAYING THANKS: Springfield Director of Aviation Brian Weiler, former MoDOT multimodal director, was one of a dozen community leaders who told members of the Missouri Highways and Transportation Commission how much they appreciate MoDOT's willingness to work closely with local communities and agencies on transportation projects. The commission met Oct. 2 at Springfield-Branson National Airport. (Photo/Bob Edwards)



ASSISTING A MOTORIST: Incident Response Senior Maintenance Worker Bill Stranghoner checks with a driver after a minor crash on Route 60 at Route 65 in Springfield. No one was hurt, but Stranghoner parked his truck, with its flashing arrow board, behind the vehicles while waiting for a police officer to arrive. (Photo/Bob Edwards)



INSURANCE QUESTION: Senior Financial Services Specialist Lorri Cole, left, helps Roadside Senior Maintenance Worker Jesse Eidson with insurance enrollment during one of the Southwest District's employee fairs in Springfield. (Photo/Bob Edwards)



CHARITABLE CAMPAIGN: During an employee fair in Springfield, Highway Designer Aaron Huey, left, asks retired Human Resources Director Susan Marshall about the activities of Springfield Advocates for Youth. Marshall is a volunteer with the group, one of the non-profit organizations eligible for contributions through the Charitable Campaign. (Photo/Bob Edwards)

Approval Given to Long-Awaited U.S. 60/Rogersville Freeway Project

by Bob Edwards

U.S. 60 between Springfield and Rogersville has needed to be a freeway for many years, and now a project can be developed to build a significant portion of it through Rogersville.

The Missouri Highways and Transportation Commission gave the go-

ahead in its Oct. 2 meeting in Springfield.

"This is a tremendous project for this region," Commission Chairman Joe Carmichael of Springfield said.

The project will focus on a three-mile long section of four-lane U.S. 60. Goals established for the project are:



1. Deliver the project within the programmed budget of \$35 million.
2. Convert U.S. 60 into a freeway between County Road 241 on the west and near Chicory Road on the east, providing two points of controlled access to U.S. 60 in the vicinity of Greene County Farm Road 253 and Webster County Route B/VV.
3. Engage stakeholders and the community to develop and deliver the project while minimizing impacts.
4. Impress our customers through innovative traffic control solutions that conveniently, efficiently and safely move drivers through the project during and after construction.
5. Create a new model for purchasing right-of-way on a design-build project.
6. Complete the project by December 2016.

Safety is a significant concern driving the project because congestion is increasing and the crash rate is high. U.S. 60 carries 35,000 cars a day through growing eastern Greene and western Webster counties. Rogersville straddles the Greene-Webster county line.

"It's a glaring need," Project Manager Sean Matlock said.

Matlock has been named U.S. 60 project director. Joplin Resident Engineer Greg Chapman is deputy project director. The project team also includes Senior Highway Designer Jason Shafer and Springfield Senior Construction Inspector Chris Mills.

In late August in Jefferson City, Matlock presented the case for the Rogersville project to senior MoDOT leaders, including Chief Engineer Ed Hassinger. The plan was accepted and recommended to the Commission.

Money for the project came from savings accumulated by completing other district projects under budget.

"This is a great example of why it's important on every project that we look at the most practical design possible and make sure we look for ways to bring our projects in under budget," District Engineer Becky Baltz said.

The Design-Build Solution

Using the design-build approach encourages innovation by the engineering and construction design-build contractor team, Matlock said. It enables the design and construction of a project to go forward simultaneously, saving time and money.

"Design-build will be crucial to the Rogersville project's right-of-way acquisition process", Matlock said.

The intent is to buy only the right-of-way needed, which is normal. But where and how much right-of-way must be bought will depend on the design.

60/Rogersville Timeline

- Fall 2013 -- The district will prepare request for qualifications and request for proposal documents.
- December 2013 -- An informational meeting for potential design-build teams interested in the project will be scheduled.
- January through April 2014 -- The process of evaluating design-build teams and their proposals will take place.
- May 2014 -- A recommendation to the commission.
- June 2014 -- The commission will award a contract. Design, right-of-way acquisition and construction process will begin after a contract is executed in July.
- Summer 2014 -- A design public hearing will be scheduled.
- December 2016 -- Project is completed.

Kearney Street Paving-Sidewalk-Drain Work

Earns Award from North Springfield Group

by Angela Eden

It was a small-scale construction project. Resurface a stretch of Kearney Street in Springfield. Upgrade sidewalks. Repair drain grates. But to the North Springfield Betterment Association, the work was a large-scale success.

The civic group presented its "Betterment Award" for the Kearney Street project to MoDOT/Southwest and District Engineer Becky Baltz on Oct. 10. Baltz had been invited to meet with the organization and talk about MoDOT's "On The Move" initiative.

Kearney Street (Route 744) once was one of the streets that carried U.S. Route 66 through Springfield. It remains a significant thoroughfare across north Springfield.

Over the summer, contractor crews worked on Kearney Street between Glenstone Avenue and Kansas Expressway to:

- Replace 29 storm drain grates and move the drain inlets away from the right-hand driving lane into the gutter line.
- Repair, resurface and re-stripe the five-lane roadway.
- Upgrade, repair or rebuild sidewalks and sidewalk ramps to meet Americans with Disabilities Act standards, improve access to sidewalks and install pedestrian signals at intersections.

Betterment Association members said they are pleased with the improvements and the final "look" of Kearney Street. The street serves many businesses and nearby residential neighborhoods as well as Baptist Bible College and Robberson Elementary School.

"The black surface and bright yellow stripes always give a street a feeling of renewal," Baltz said. "When the highways are in good condition, it encourages new development and re-development."

Baltz said the sidewalk repairs provide pedestrians with a safer and more connected walking area.

Springfield Resident Engineer Brad Gripka said Kearney Street "now has a smoother drive from one end to the other. Pedestrians have easier movement. It's safer."

The project includes similar improvements along Glenstone Avenue between Kearney Street and Walnut Street, and that work continues.

For more info

Bob Edwards
Customer Relations Manager
Southwest District
417.895.7713
Robert.Edwards@modot.mo.gov

3025 E. Kearney
P.O. Box 868
Springfield, MO 65801

Comments & Suggestions

We would like to hear from you. Send comments and suggestions to Tammy Wallace at Tammy.Wallace@modot.mo.gov.

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Gov. Nixon Visits Trail of Tears

Governor Jay Nixon recently visited the Trail of Tears State Park in Jackson to encourage participation in his 100 Missouri Miles Challenge. The challenge kicked off on June 1 and encourages Missourians to complete “100 Missouri Miles” of physical activity by the end of the year.

As part of the event in Jackson, Southeast District Engineer Mark Shelton and Project Manager Jason Williams helped “blaze the trail” by putting up signage for a hike with the Governor along Sheppard Point Trail. The Governor then kicked off the event with the help of Special Olympians and State Representative Kathy Swan. Participants, including Mrs. Missouri Carrie Rieger and Southeast Missouri State University President Dr. Kenneth Dobbins, completed a hike along the 3-mile trail with the Governor.

For more information about the challenge or to sign-up, please visit 100missourimiles.com.



Photo (l to r): District Engineer Mark Shelton, Governor Jay Nixon and Project Manager Jason Williams hiked Sheppard Point Trail in Jackson.

Upcoming SE District Health, Safety Fairs



Safety is one of MoDOT’s top priorities, and that’s why the SE District is holding Health & Safety Fairs for employees this October. During the fairs, employees can visit a variety of booths featuring safety and health-related information, or get a biometric screening and flu shot. In addition, Mark Shelton will address employees at 11 a.m. during the Van Buren and Mountain Grove fairs and 11:30 a.m. during the Perryville and Sikeston fairs.

Some of the vendors available during the fairs will include: Aging Matters, a nonprofit organization that coordinates services/deliveries to assist older Missourians to remain in their own homes as long as possible; smoking cessation; Weight Watchers; Missouri Department of Conservation with hunting safety tips; and area hospitals with information on diabetes care and stroke prevention. Senior Human Resources Specialists Pam Griffin and Kristy Pettit will also be on-site at each event to answer questions pertaining to benefits and open enrollment.

Dates & locations for upcoming SE District fairs include:

- Oct. 28-Van Buren Maintenance Facility
- Oct. 29-Perryville National Guard Armory
- Oct. 30-Mountain Grove Maintenance Facility
- Oct. 31-Sikeston National Guard Armory

The fairs will kick-off around 7 a.m. in Van Buren and Mountain Grove and 7:30 a.m. in Perryville and Sikeston, with the fairs concluding approximately 30 minutes following Mark’s address to employees.

MoDOT's SE District Markets Properties to Bring In Extra Funds

Price Reductions, Parcels in Howell & Douglas Counties Now for Sale

In an effort to bring in extra funds for roadway and bridge projects, the Southeast District is marketing properties through the Realty to Roads program. As part of the campaign, six parcels located across the Southeast District's 25-county region are currently for sale.



Visit www.modot.org/southeast/realtytoroads.htm to view photos of the properties.

Most recently, properties in Howell and Douglas Counties were added to the program. In addition, realty is also for sale in Butler, Cape Girardeau and New Madrid Counties. Prices were recently reduced for many of the parcels.

“While the Southeast District no longer needs these properties to build, improve or maintain Missouri’s highway system, these parcels are valuable and we want to find the right buyers,” said Senior Right of Way Specialist Eric Kaut.

Kaut added that funds generated through the sale of these properties will be dedicated to improving Missouri’s highway system.

For more information about the Southeast District’s properties, please visit www.modot.org/southeast/realtytoroads.htm. Photos, boundary surveys and location maps are available online. Please contact Kaut at (417) 469-6296 or Right of Way Specialist Michael

Smith at (573) 472-5286 for purchasing information or questions regarding the parcels.

Kudos for Route 95 Work Zone

Please see the note below from Ms. Sharon Jarvis:

Just a note to commend you for the excellent job of resurfacing Highway 95 from Highway 160 to Highway 5. No inconvenience. The job was done quickly and professionally. It is smooth and easily traveled. We appreciate it. We travel this highway several times a week. Thanks!

Mike Govro Retires After 20-Years



Mr. Mike Govro retired Oct. 1, bringing to a close a 20-year career with the department. He retired as a senior maintenance worker at the Park Hills maintenance building.

Mike began his career with the department as a seasonal maintenance worker in May 1993 and in February 1995 was hired as a maintenance worker. He was promoted to his current position in February 1997.

Mike plans to remain in the Cadet area. He is looking forward to fishing and enjoying his retirement.

For more info

Nicole Thieret
Customer Relations Manager
Southeast District
573.472.6632
Nicole.Thieret@modot.mo.gov

2675 N. Main Street
P.O. Box 160
Sikeston, MO 63801

Comments & Suggestions

We would like to hear from you. Send comments and suggestions to Tammy Wallace at Tammy.Wallace@modot.mo.gov.

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